

[USCM] Submission ID 936

USCM <uscm@growingscience.com>

Fri, Nov 6, 2020 at 7:03 AM

Reply-To: uscm@growingscience.com

To: zeplin@petra.ac.id, jennymd@petra.ac.id, sautma@petra.ac.id, info@growingscience.com

Thank you for your submission to USCM. Below is a copy of the information submitted for your records.

Submission ID: 936

Title: The Effect of Competency Manager to Organization Performance Through Supply Chain Integration and Quality

Author 1:

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Last Name: Tarigan

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First Name: Hotlan Last Name: Siagian

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Email:

Contact Author: Author 1

Alternate Contact: Siwalankerto 121-131 Surabaya, East Java, Indonesia (+62312983145)

Topic(s): Uncertainty in SCM applications

Keywords: Competency manager, supply chain integration and quality, production capability, performance

Abstract: Synergy built by manufacturing companies with suppliers and customers in the supply chain to improve organization performance. The research provides simultaneous testing of competency managers, supply chain integration, supply chain quality, operational capability as a strategy to improve company performance. Collecting data for medium and large manufacturing companies in Indonesia by sending a questionnaire link via email and WhatsApp. Respondents who filled out the questionnaire, 625 respondents, and met the requirements set and filled out the questionnaire completely totaled 152 respondents with a response rate of 24.32%. Data analysis using partial least squares to test the hypothesis found that competency managers have a direct impact on supply chain integration (0.598),

supply chain quality (0.387) and operational capability (0.346). Supply chain integration affects increasing supply chain quality (0.428), operational capability (0.619) and organizational performance (0.255). Supply chain quality impacts increasing operational capability (0.260) and do not significantly affect organizational performance (0.018). The operational capability of a manufacturing company has an impact on improving organizational performance (0.584). Practical contribution so that managers manage the supply chain continue to enhance skills and knowledge and supply chain components in quality for increased performance

Comments: anakku



Your Paper in USCM #936

Babak Farhang <editor.uscm@gmail.com>
To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Tue, Dec 15, 2020 at 1:58 PM

Dear Author

We inform you that your article has been accepted, but there are some things that need to be improved, including:

Reviewer # 1

Change the title: The effect of competency management on organizational performance through supply chain integration and quality.

- 1. Practical contributions need to be completed in the abstract
- 2. It is important to highlight in the introduction how unique this research is when compared to the findings of earlier investigations.
- 3. Add the relationship between variables in the introduction to sharpen the phenomenon
- 4. Add discussion to data analysis
- 5. Adjust to the journal format or use APC journal services

Reviewer # 2

- 1. Research phenomena are added with the latest journals and are attempted from the journals intended
- 2. Relationships between concepts need to be added and explained in more detail
- 3. Descriptive analysis of respondents needs to be detailed and made in the form of images to make it more interesting to read
- 4. The results of hypothesis testing need to be discussed in more detail, and provide an explanation regarding the position of the researcher's findings
- 5. The conclusions set in the research need to be synchronized with the results of the discussion, especially on the results of the hypothesis
- 6. Researchers need to add citations to USCM journals that are relevant to the research

Sincerely Farhang



Your Paper in USCM #936

Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>
To: Babak Farhang <editor.uscm@gmail.com>

Mon, Jan 25, 2021 at 3:23 PM

It has been updated in response to the reviewer's suggestions in upload systems, and we expect that it will be accepted for publication in the USCM journal.

Best Regards

Zeplin Jiwa Husada Tarigan



Your paper in USCM #936

Babak Farhang <editor.uscm@gmail.com> To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id> Thu, Mar 11, 2021 at 3:26 PM

Dear Author

I have received the comments from one of the reviewers and it appears that the paper could be considered for publication should it go under careful editing. We have a group of people who could do this and in case they do the editing your paper will be accepted. The cost of our service is \$700USD. However, it is not obligatory and you may use your own service. If you wish to use our service please let me know, otherwise, feel free to upload a high quality paper using the UPLOAD option.

In case you wish to use our service, please let me know so that I could send you details of the payment.

Sincerely Farhang



Your paper in USCM #936

Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id> To: Babak Farhang <editor.uscm@gmail.com>

Thu, Mar 11, 2021 at 4:57 PM

Dear Farhang

Thank you very much for your fast Response.

I am very interested and very happy to be helped in the service provided by your team. Please send us an invoice and we will make a 700 USD payment as soon as possible. Thank you for the opportunity given to us

Best Regards

Dr. Zeplin Jiwa Husada Tarigan [Quoted text hidden]



Your paper in USCM #936

Babak Farhang <editor.uscm@gmail.com> To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id> Thu, Mar 11, 2021 at 5:12 PM

Dear Zeplin

Thank you for your cooperation. You may use the following two options to make the payment.

- 1. PayPal: In this case you could make \$700USD+4%=\$729USD to our account: growingscience@gmail.com
- 2. Bank account: Please make \$700+15\$=\$715USD to the following bank account

Account Holder First Name: Seyed Jafar Account Holder Last Name: Sadjadi

Bank Name: CIBC

Bank Address: 27 King St N, Waterloo, ON N2J 3Z6, Canada

Transit Number: 00452 Bank Account: 9088636

International Bank Swift Code: CIBCCATT

Tel.: Phone: +1 519-886-2960

The address of the bank account holder is also as follows,

970 Melbourne Ave North Vancouver BC, V7R 1N9 Canada

Once you make the payment, we will keep you informed shortly.

Sincerely Farhang



Growing Science



Growing Sciecne 970 Melbourne Ave North Vancouver BC, V7R 1N9 British Colombia, Canada Tel: 519-900-1541 Invoice No.

Bill To Invoice number: 2021-USCM-936

Address Petra Christian University, Siwalankerto

Article publishing charge

AttnZeplin Jiwa Husada Tarigan

Tax Rate	0.00%
Invoice Total	\$715.00
Total Amount Due	\$715.00
Amazout Daid	

Date	Description	Amount
3/10/2021	THE EFFECT OF COMPETENCY MANAGER TO ORGANIZATION PERFORMANCE THROUGH SUPPLY CHAIN INTEGRATION AND QUALITY	\$715.00
	Subtotal(USD\$)	\$715.00
	Shipping & Handling(USD\$)	\$0.00
	Total(USD\$)	\$715.00

Thanks for letting us serve you!

Seyed Jafar Sadjadi

Instruction for payment

Account Holder First Name: Seyed Jafar Account Holder Last Name: Sadjadi Bank Name: CIBC

Bank Address: 27 King St N, Waterloo, ON N2J 3Z6, Canada Transit Number: 00452

Bank Account: 9088636

International Bank Swift Code: CIBCCATT

The address of the bank account holder is also as follows,

970 Melbourne Ave North Vancouver BC, V7R 1N9

Canada



Your paper in USCM #936

Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id> To: Babak Farhang <editor.uscm@gmail.com>

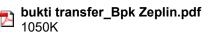
Fri, Mar 12, 2021 at 1:58 PM

Dear Farhang, Journal of Uncertain Supply Chain Management

We thank you very much for your help in editing the article No. USCM- 936 (entitled The Effect of Competency Manager to Organization Performance through Supply Chain Integration and Quality) for decision to accept publication.

I send proof of payment in attachment for article processing payments, via CimbNiaga US\$ 715 for invoice 2021-USCM-936. We thank you very much, we are waiting for confirmation from you. Stay healthy and keep running health protocols.

Zeplin Jiwa Husada







Transfer Berhasil

Tanggal / Waktu : 12 Mar 2021, 12:30 Nomor Referensi : RB0312051736840

Rekening Sumber Dana : ****5800

Jenis Transaksi : Transfer Ke Luar Negeri

Negara Penerima : CAN
Nama Bank Tujuan : CIBC
Rekening Tujuan : 9088636
Kode SWIFT : CIBCCATT
Nomor IBAN : 9088636
Nominal Transfer : USD 715.00

Biaya Koresponden : OUR

 Kurs
 : IDR 14,475.00

 Biaya Admin
 : IDR 436,800.00

 Nominal Setara
 : IDR 10,349,625.00

Total Transfer : IDR 10,786,425.00
Pesan : Fee Pub. APC Inv USCM 936

Tujuan Transaksi : Biaya Pendidikan

Status : SUKSES

Dengan melakukan transaksi ini, Saya menyatakan bahwa transaksi Saya tidak melebihi USD 25.000 bulan ini dan apabila melebihi Saya bersedia untuk memberikan dokumen yang dibutuhkan.



PT Bank CIMB Niaga Tbk terdaftar dan diawasi oleh Otoritas Jasa Keuangan (OJK). Hak Cipta OCTO Clicks © 2020, Hak cipta dilindungi.



Your paper in USCM #936

Babak Farhang <editor.uscm@gmail.com> To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id> Fri, Mar 12, 2021 at 2:12 PM

Dear Zeplin

Thanks for the payment. We will keep you informed shortly

Best



Your paper in USCM #936

Babak Farhang <editor.uscm@gmail.com> To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id> Fri, Mar 12, 2021 at 11:16 PM

Dear Zeplin

Kindly, please visit our website at http://www.growingscience.com/uscm/online.html download your paper, read it very carefully and let me know if there is any problem. Attached, please find the acceptance letter. Also, please sign the attached copyright form and email it back to me.

Sincerely Farhang [Quoted text hidden]

2 attachments



acceptance letter.pdf 156K





From: Growing Science 200 King street North N2J 4Z4, Waterloo, Ontario, Canada, Tel: 519-900-1541

Date: March, 12, 2021

Dear Zeplin Jiwa Husada Tarigan

I would like to confirm that your paper entitled "The effect of competency management on organizational performance through supply chain integration and quality" with Jenny Mochtar, Sautma Ronni Basana and Hotlan Siagian has been accepted for publication on Uncertain Supply Chain Management, An international journal indexed by Scopus.

Sincerely,

Seyed Jafar Sadjadi

Growing Science



Your paper in USCM #936

Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>
To: Babak Farhang <editor.uscm@gmail.com>

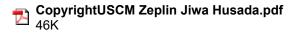
Sun, Mar 14, 2021 at 11:45 AM

Dear Farhang

Thanks for all, and the article I have read in detail. And I give suggestions on Fiq.1 on the number of employees where in the pie chart image there is the one word **Male**, can you remove it because it doesn't match the picture.

I am sending the copyright that I have signed (Attachment), thank you for the opportunity for publication

Zeplin Jiwa Husada Tarigan [Quoted text hidden]



CONTRIBUTING AUTHOR COPYRIGHT RELEASE FORM

As author of the article/contribution entitled: <u>The Effect of Competency Manager to</u> Organization Performance Through Supply Chain Integration and Quality

to appear in a volume of *Uncertain Supply Chain Management*, I hereby agree to the following:

- 1. To grant to Uncertain Supply Chain Management and Growing Science, copyright of the above named article/contribution. *Uncertain Supply Chain Management* and Growing Science thereby retain full and exclusive right to publish, market, and sell this material in any and all editions, in the English language or otherwise, of the *journal Uncertain Supply Chain Management*.
- 2. I warrant to *Uncertain Supply Chain Management* and Growing Science that I am the (an) author of the above-named article/contribution and that I am the (a) copyright holder of the above-named article/contribution granted to *Uncertain Supply Chain Management* and Growing Science.
- 3. I warrant that, where necessary and required, I have otherwise written permission for the use of any and all copyrighted materials used in the above-named article/contribution. I understand that I am responsible for all costs of gaining written permission for use of copyrighted materials. (A sample copy of a copyright release form accompanies this form.)
- 4. I agree to assume full liability to Uncertain Supply Chain Management and Growing Science and to hold *Uncertain Supply Chain Management* and Growing Science harmless for any claim or suit filed against *Uncertain Supply Chain Management* and Growing Science for violation of copyrighted material used in the above-named article/contribution.

Please sign and date this form and retain a copy for your records. Please return the original form to *Uncertain Supply Chain Management*. Publication of your article/contribution cannot proceed until this form is received by Uncertain Supply Chain Management.

Thank you for your cooperation.

Name (please print): Zeplin Jiwa Husada Tarigan	
Signature: Jamm)	
Date: March 14, 2021 /	



Your paper in USCM #936

Babak Farhang <editor.uscm@gmail.com> To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id> Sun, Mar 14, 2021 at 12:27 PM

Dear Zeplin

The gender figure has been adjusted based on what you provided and we think it should be there.

Sincerely Farhang



Your paper in USCM #936

Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>
To: Babak Farhang <editor.uscm@gmail.com>

Sun, Mar 14, 2021 at 3:57 PM

Dear Farhang

thank you for your advice, I followed your advice.

Best regards

Zeplin Jiwa Husada Tarigan [Quoted text hidden]



Your paper in USCM #936

Babak Farhang <editor.uscm@gmail.com> To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id> Wed, Mar 17, 2021 at 1:44 AM

Dear Zeplin

Could you please check with your bank and make sure your payment has been delivered.

Thanks Farhang



Your paper in USCM #936

Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>
To: Babak Farhang <editor.uscm@gmail.com>

Wed, Mar 17, 2021 at 7:23 AM

Dear Farhang

I will check today to the bank that made the transfer, and I will information for you as soon as possible.

I apologize for this inconvenience

Zeplin Jiwa Husada Tarigan



Your paper in USCM #936

Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id> To: Babak Farhang <editor.uscm@gmail.com>

Wed, Mar 17, 2021 at 1:40 PM

Dear Farhang

I have met with the Central Niaga Bank, and the bank in the international department said that the funds from my account had been debited amounting to 715 USD. Bank CIMB Niaga will make contact with banks in Canada.

Information on the results of communication between the two banks will be announced tomorrow morning 18 March 2021. I will definitely pay for the publication and I will always monitor it. Thank you for your patience.

Zeplin Jiwa Husada Tarigan [Quoted text hidden]



Your paper in USCM #936

Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>
To: Babak Farhang <editor.uscm@gmail.com>

Wed, Mar 17, 2021 at 2:41 PM

Dear Farhang

I received confirmation by phone at 14.31 (western Indonesian time) on March 17, 2021, from the international department of Bank CIMBNIAGA and said that my payment has been successfully transferred and has received confirmation from a bank in Canada.

The central bank Niaga asked me for a statement that the transaction had not been successful. Or there is a print out stating that the funds have not been received in the intended account.

Thank you, please help me so that I can monitor it in detail and adequately.

Thank you for your cooperation

Dr. Zeplin Jiwa Husada Tarigan [Quoted text hidden]



Your paper in USCM #936

Babak Farhang <editor.uscm@gmail.com> To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id> Wed, Mar 17, 2021 at 4:46 PM

Dear Zeplin

Please let me review the bank statement one more time and will keep you updated.

Sincerely Farhang



Your paper in USCM #936

Babak Farhang <editor.uscm@gmail.com> To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id> Thu, Mar 18, 2021 at 11:40 AM

Dear Zeplin

Since we have not received your paper, I kindly ask you to check for SWIFT confirmation. This is the letter people normally show us when there is a dispute. Bank has a SWIFT confirmation and they can give it to you

Best



Your paper in USCM #936

Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id> To: Babak Farhang <editor.uscm@gmail.com>

Thu, Mar 18, 2021 at 1:52 PM

Dear Farhang

This is the transfer flow, my published article's payments from CIMB NIAGA (Attachment) CIMB NIAGA -> BANK OF AMERICA, N.A. -> CANADIAN IMPERIAL BANK

thank you a lot,

Best regards

Zeplin Jiwa Husada Tarigan [Quoted text hidden]





Your paper in USCM #936

Babak Farhang <editor.uscm@gmail.com> To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id> Thu, Mar 18, 2021 at 2:16 PM

Thank you very much.



Your paper in USCM #936

Babak Farhang <editor.uscm@gmail.com> To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id> Thu, Mar 18, 2021 at 2:59 PM

Dear Zeplin

Yes I confirm the receipt of your payment. The fake payment belonged to another person who used his/her friend's old statement. We decided not to publish both papers.

Sincerely Farhang [Quoted text hidden]



Your paper in USCM #936

Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>
To: Babak Farhang <editor.uscm@gmail.com>

Thu, Mar 18, 2021 at 3:24 PM

Dear Farhang

Thank you very much, for the confirmation from you. Now I am very happy and I am very grateful to have been given the opportunity to publish in your Journal.

Best Regards

Zeplin Jiwa Husada Tarigan



Your paper in USCM #936

Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id> To: Babak Farhang <editor.uscm@gmail.com>

Fri, Mar 19, 2021 at 3:05 PM

Dear Farhang

Thank you for the information about my payment. (Yes I confirm the receipt of your payment). It means my latest article can be published, right?

However, I don't understand this statement from the previous email "The fake payment belonged to another person who used his/her friend's old statement. We decided not to publish both papers." Can you explain?

Thank you very much

Best Regards,

Zeplin Jiwa Husada Tarigan



Your paper in USCM #936

Babak Farhang <editor.uscm@gmail.com> To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id> Sat, Mar 20, 2021 at 5:40 PM

Dear Zeplin

Yes your paper is fine and scheduled for our next issue. Sorry for bothering you! Somebody published a paper with us about 40 days ago and then the fund document was again used but another person claimed he paid but he was lying. That was the reason we got confused and searched and finally found the fake letter. It had nothing to do you but please understand that we went through significant investigation to find that out.

Best wishes Farhang

[Quoted text hidden]



Your paper in USCM #936

Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>
To: Babak Farhang <editor.uscm@gmail.com>

Sat, Mar 20, 2021 at 6:09 PM

Dear Mr. Babak Farhang

Thank you very much,

Now I am very relieved and my worries are gone, I got information from you.

Thank you very much, and thank God for your kindness

Best Regards

Zeplin Jiwa Husada [Quoted text hidden]