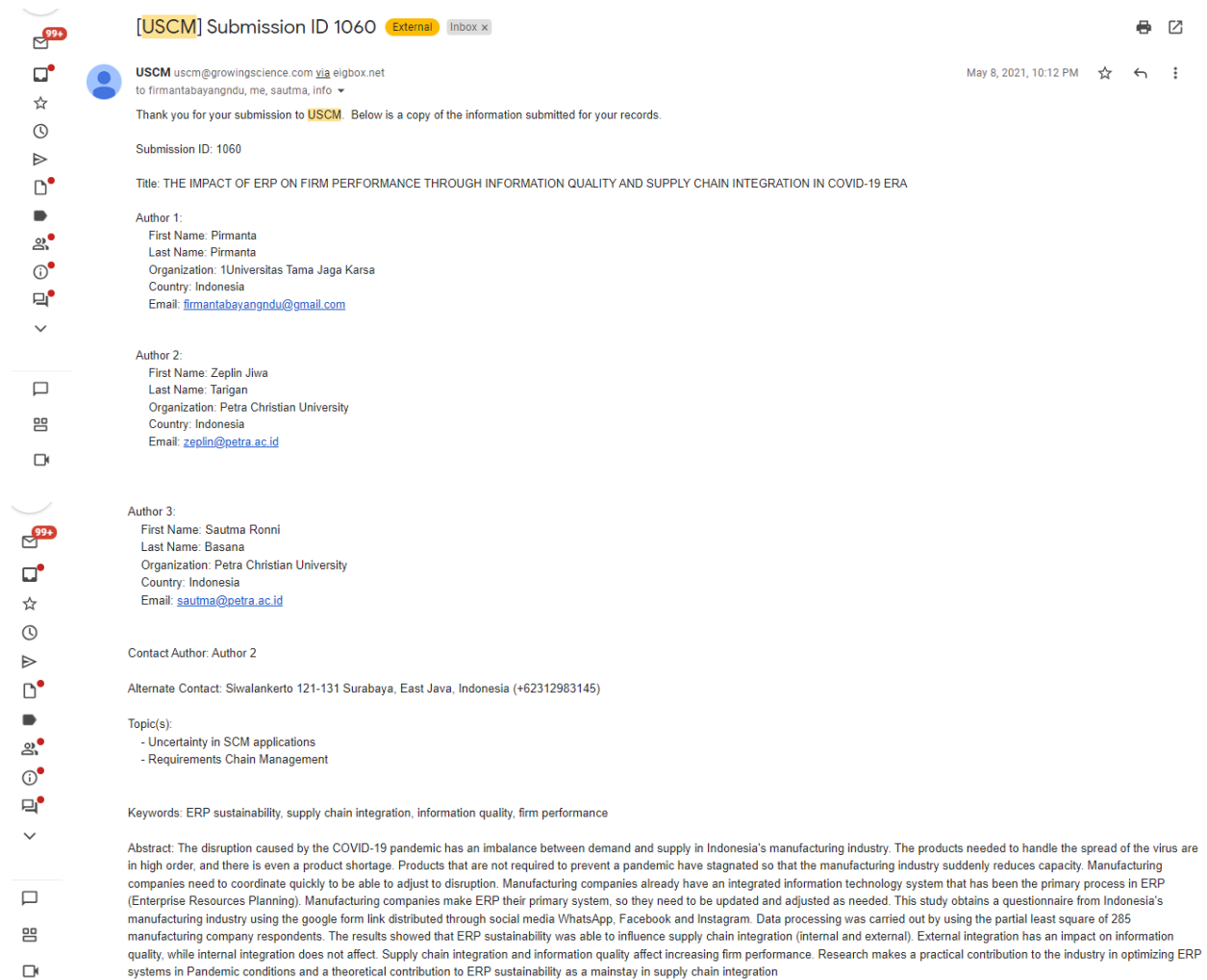


Corresponding Authors: Paper Berjudul

## The effect of ERP on firm performance through information quality and supply chain integration in Covid-19 era

### Paper Submission



[USCM] Submission ID 1060 External Inbox x

USCM uscm@growingscience.com via eigbox.net  
to firmantabayangndu, me, sautma, info

May 8, 2021, 10:12 PM

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Submission ID: 1060

Title: THE IMPACT OF ERP ON FIRM PERFORMANCE THROUGH INFORMATION QUALITY AND SUPPLY CHAIN INTEGRATION IN COVID-19 ERA

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Topic(s):  
- Uncertainty in SCM applications  
- Requirements Chain Management

Keywords: ERP sustainability, supply chain integration, information quality, firm performance

Abstract: The disruption caused by the COVID-19 pandemic has an imbalance between demand and supply in Indonesia's manufacturing industry. The products needed to handle the spread of the virus are in high order, and there is even a product shortage. Products that are not required to prevent a pandemic have stagnated so that the manufacturing industry suddenly reduces capacity. Manufacturing companies need to coordinate quickly to be able to adjust to disruption. Manufacturing companies already have an integrated information technology system that has been the primary process in ERP (Enterprise Resources Planning). Manufacturing companies make ERP their primary system, so they need to be updated and adjusted as needed. This study obtains a questionnaire from Indonesia's manufacturing industry using the google form link distributed through social media WhatsApp, Facebook and Instagram. Data processing was carried out by using the partial least square of 285 manufacturing company respondents. The results showed that ERP sustainability was able to influence supply chain integration (internal and external). External integration has an impact on information quality, while internal integration does not affect. Supply chain integration and information quality affect increasing firm performance. Research makes a practical contribution to the industry in optimizing ERP systems in Pandemic conditions and a theoretical contribution to ERP sustainability as a mainstay in supply chain integration



Your paper in **USCM #1060** External Inbox x



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Reviewer # 1

The results of the hypotheses in detailed research need to be included in the abstract.

The scope of the research is in accordance with the journal and it is necessary to add the latest research results so that the phenomenon is clearer

Literature review added to the relationship between research concepts

Measurement items need to be detailed

The distribution of the questionnaire needs to be detailed for regions in Indonesia

Characteristics of respondents need to be detailed for top management positions

Conclusions need to be made more specific so that they show the results of the research, especially on the hypothesis

Reviewer # 2

Reviewer # 2

Abstracts need to be improved in order to describe the research objectives, research methods, research results and conclusions

The research objectives need to be detailed, and it is necessary to write down the novelty of the research so that it is easy to understand

Add the results of previous studies to the relationship between research concepts

The results of the questionnaire distribution need to be detailed, starting from the distribution to the stage of the number of questionnaires that can be processed further

Writing tables and figures according to the journal template

The discussion of the research results needs to be detailed and it is necessary to show the results to previous research

Sincerely  
Farhang



**Zeplin Jiwa Husada Tarigan** <zeplin@petra.ac.id>  
to Babak

Dear Bapak Farhang

We have made revisions according to request, and please help us to comply with the standards and quality of the journal

Thank you very much,

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