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Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

[USCM] Submission ID 2072

USCM <uscm@growingscience.com>

Sun, Jul 26, 2022 at 1:58 PM

Reply-To: uscm@growingscience.com

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Thank you for your submission to USCM. Below is a copy of the information submitted for your records.

Submission ID: 2072

Title: Impact of key user capability on supply chain digital and flexibility in improving financial performance

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Topic(s):

- Uncertainty in SCM applications
- Requirements Chain Management

Keywords: Key user capability, digital supply chain, supply chain flexibility, financial performance

Abstract: Organizational competitiveness is enhanced by implementing supply chain integration. Organizations, through information technology, can integrate internal and external cross-functional. The team assigned to run the integration system in its function is designated as the key user who can implement and maintain an ongoing basis. Key user capabilities are needed to maintain a digital supply chain in information technology systems to integrate internally and

externally. Data analysis using Partial least squares (PLS) on 89 hotel organizations with a one-star category or more shows that key user capability significantly affects internal cross-functional integration of 0.728 and external cross-functional integration of 0.127. Key user capability has an impact on supply chain flexibility of 0.370. internal cross-functional integration influences increasing supply chain flexibility by 0.373 and financial performance by 0.421. External cross-functional integration increases supply chain flexibility by 0.316 and financial performance by 0.441. Lastly, supply chain flexibility impacts increasing financial flexibility by 0.192. The research contributes enrichment to the theory of digital supply chain and practical contribution to enlighten top management in information technology investment

Comments: anakku



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USCM <uscm@growingscience.com>

Tue, Aug 2, 2022 at 5:01 PM

To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Dear Authors

Our reviewers provide some comments to improve your paper. The review results are as follows:

Reviewer # 1

- a. The extent of the research's influence on other variables or beta values should be mentioned in the abstract..
- b. The manufacturing industry has implemented a lot of information technology in enterprise resource planning that needs to be completed ERP.
- c. Researchers must add to the literature review's relationship or influence between variables.
- d. Figure 1. The conceptual framework and add all the hypotheses.
- e. Give adequate explanation for Table 1 Descriptive analysis and Goodness of fit.
- f. Conclusions need to be synchronized with the results and discussion

Reviewer # 2

- a. Researchers need to add contributions to future researchers in abstract.
- b. Novelty in research, especially in the introduction, has not been found clearly and adequately.
- c. An explanation of ERP needs to be given separately to the literature as the main thought of the literature review.
- d. Internal integration impacts inter-organization integration (Khalaf and Mokadem, 2019), citation should to Internal integration impacts inter-organization integration (Khalaf & Mokadem, 2019).
- e. References are adjusted to the intended journal

Sincerely
Sadjadi



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Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Your paper in USCM #2072

Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Sat, Aug 20, 2022 at 2:79 AM

To: Babak Farhang <editor.uscm@gmail.com>

We have made improvements according to suggestions from reviewers. We hope to receive input to make further improvements to match the results of the review

Thank you very much,
Best Regards

Zeplin Jiwa Husada Tarigan

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Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Your paper in USCM #2072

Babak Farhang <editor.uscm@gmail.com>

Thu, Sep 29, 2022 at 11:32 PM

To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Dear Zeplin

I have received the comments from one of the reviewers and it appears that the paper could be considered for publication should it go under careful editing. We have a group of people who could do this and in case they do the editing your paper will be accepted. The cost of our service is \$1000USD. However, it is not obligatory and you may use your own service. If you wish to use our service please let me know, otherwise, feel free to upload a high quality paper using the UPLOAD option.

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Sincerely
Farhang



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Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Your paper in USCM #2072

Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>
To: Babak Farhang <editor.uscm@gmail.com>

Fri, Sep 30, 2022 at 4:49 AM

Yes, please proceed.

Thank you very much,
Best Regards

Zeplin Jiwa Husada Tarigan
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Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Your paper in USCM #2072

Babak Farhang <editor.uscm@gmail.com>

Fri, Sep 30, 2022 at 4:59 AM

To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Dear Zeplin

Thank you for your email. You may use the following two options to make the payment.

1. PayPal: In this case you could make \$1000USD+4%=\$1040USD to our account: growingscience@gmail.com
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Account Holder First Name: Seyed Jafar

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Bank Account: 9088636

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Account Holder Last Name: Sadjadi

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Bank Address: University of Waterloo Campus Center, Waterloo, N2L3G0

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Sincerely

Farhang

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Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Your paper in USCM #2072

Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

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To: Babak Farhang <editor.uscm@gmail.com>

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Thank you for the invoice that has been given to us.
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Please check.

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Rekening Tujuan	: 9088636
Kode SWIFT	: CIBCCATT
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Nominal Transfer	: USD 1,015.00
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Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Your paper in USCM #2072

Babak Farhang <editor.uscm@gmail.com>

Fri, Sep 30, 2022 at 8:50 AM

To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Thanks

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Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Your paper in USCM #2072

Babak Farhang <editor.uscm@gmail.com>

Fri, Sep 30, 2022 at 4:34 PM

To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Dear Zeplin

Kindly, please visit our website at <https://www.growingscience.com/uscm/online.html> download your paper, read it very carefully and let me know if there is any problem. Attached, please find the acceptance letter. Also, please sign the attached copyright form and email it back to me.

Sincerely

Farhang

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2 attachments



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From: Growing Science
200 King street North
N2J 4Z4, Waterloo, Ontario,
Canada, Tel: 519-900-1541
Date: September, 30, 2022

Dear Zeplin Jiwa Husada Tarigan

I would like to confirm that your paper entitled “**The effect of key user capability on supply chain digital and flexibility in improving financial performance**” with *Sautma Ronni Basana, Sahnaz Ubud, Mariana Ing Malelak* has been accepted for publication on Uncertain Supply Chain Management, An international journal.

Sincerely,

Seyed Jafar Sadjadi

Growing Science



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Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Your paper in USCM #2072

Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Mon, Oct 3, 2022 at 4:42 PM

To: Babak Farhang <editor.uscm@gmail.com>

Dear Babak Farhang

We have checked our article in detail, and we have approved it. Thank you for the teamwork from USCM. I sent the copyright (Attachment).

Best regards

Zeplin Jiwa Husada Tarigan

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Name (please print): Zeplin Jiwa Husada Tarigan

Signature: _____

Date: October 3, 2022



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Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Your paper in USCM #2072

Babak Farhang <editor.uscm@gmail.com>

Mon, Oct 3, 2022 at 5:25 PM

To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Thanks

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