

[USCM] Submission ID 2072

USCM <uscm@growingscience.com>

Sun, Jul 26, 2022 at 1:58 PM

Reply-To: uscm@growingscience.com

To: sautma@petra.ac.id, sahnaz.ubud@binus.ac.id, mariana.ing@petra.ac.id, zeplin@petra.ac.id, info@growingscience.com

Thank you for your submission to USCM. Below is a copy of the information submitted for your records.

Submission ID: 2072

Title: Impact of key user capability on supply chain digital and flexibility in improving financial performance

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Topic(s):

- Uncertainty in SCM applications - Requirements Chain Management

Keywords: Key user capability, digital supply chain, supply chain flexibility, financial performance

Abstract: Organizational competitiveness is enhanced by implementing supply chain integration. Organizations, through information technology, can integrate internal and external cross-functional. The team assigned to run the integration system in its function is designated as the key user who can implement and maintain an ongoing basis. Key user capabilities are needed to maintain a digital supply chain in information technology systems to integrate internally and

externally. Data analysis using Partial least squares (PLS) on 89 hotel organizations with a one-star category or more shows that key user capability significantly affects internal cross-functional integration of 0.728 and external crossfunctional integration of 0.127. Key user capability has an impact on supply chain flexibility of 0.370. internal crossfunctional integration influences increasing supply chain flexibility by 0.373 and financial performance by 0.421. External cross-functional integration increases supply chain flexibility by 0.316 and financial performance by 0.441. Lastly, supply chain flexibility impacts increasing financial flexibility by 0.192. The research contributes enrichment to the theory of digital supply chain and practical contribution to enlighten top management in information technology investment

Comments: anakku



Your paper in USCM #2072

USCM <uscm@growingscience.com>
To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Tue, Aug 2, 2022 at 5:01 PM

Dear Authors

Our reviewers provide some comments to improve your paper. The review results are as follows:

Reviewer # 1

- a. The extent of the research's influence on other variables or beta values should be mentioned in the abstract..
- b. The manufacturing industry has implemented a lot of information technology in enterprise resource planning that needs to be completed ERP.
- c. Researchers must add to the literature review's relationship or influence between variables.
- d. Figure 1. The conceptual framework and add all the hypotheses.
- e. Give adequate explanation for Table 1 Descriptive analysis and Goodness of fit.
- f. Conclusions need to be synchronized with the results and discussion

Reviewer # 2

- a. Researchers need to add contributions to future researchers in abstract.
- b. Novelty in research, especially in the introduction, has not been found clearly and adequately.
- c. An explanation of ERP needs to be given separately to the literature as the main thought of the literature review.
- d. Internal integration impacts inter-organization integration (Khalaf and Mokadem, 2019), citation should to Internal integration impacts inter-organization integration (Khalaf & Mokadem, 2019).
- e. References are adjusted to the intended journal

Sincerely Sadjadi



Your paper in USCM #2072

Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id> To: Babak Farhang <editor.uscm@gmail.com>

Sat, Aug 20, 2022 at 2:79 AM

We have made improvements according to suggestions from reviewers. We hope to receive input to make further improvements to match the results of the review

Thank you very much, **Best Regards**

Zeplin Jiwa Husada Tarigan [Quoted text hidden]



Your paper in USCM #2072

Babak Farhang <editor.uscm@gmail.com> To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id> Thu, Sep 29, 2022 at 11:32 PM

Dear Zepllin

I have received the comments from one of the reviewers and it appears that the paper could be considered for publication should it go under careful editing. We have a group of people who could do this and in case they do the editing your paper will be accepted. The cost of our service is \$1000USD. However, it is not obligatory and you may use your own service. If you wish to use our service please let me know, otherwise, feel free to upload a high quality paper using the UPLOAD option.

In case you wish to use our service, please let me know so that I could send you details of the payment.

Sincerely Farhang



Your paper in USCM #2072

Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id> To: Babak Farhang <editor.uscm@gmail.com>

Fri, Sep 30, 2022 at 4:49 AM

Yes, please proceed.

Thank you very much, Best Regards

Zeplin Jiwa Husada Tarigan [Quoted text hidden]



Your paper in USCM #2072

Babak Farhang <editor.uscm@gmail.com> To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id> Fri, Sep 30, 2022 at 4:59 AM

Dear Zeplin

Thank you for your email. You may use the following two options to make the payment.

- 1. PayPal: In this case you could make \$1000USD+4%=\$1040USD to our account: growingscience@gmail.com
- 2. Bank account: Please make \$1000+15\$=\$1015USD to the following bank account

Account Holder First Name: Seyed Jafar Account Holder Last Name: Sadjadi

Bank Name: CIBC

Bank Address: 27 King St N, Waterloo, ON N2J 3Z6, Canada

Transit Number: 00452 Bank Account: 9088636

International Bank Swift Code: CIBCCATT

Tel.: Phone: +1 519-886-2960

The address of the bank account holder is also as follows,

970 Melbourne Ave North Vancouver BC, V7R 1N9 Canada

In case your bank is willing to make the payment in Canadian dollars, you may make \$1400CAN to the following Canadian account

Account Holder First Name: Seved Jafar Account Holder Last Name: Sadjadi

Bank Name: CIBC

Bank Address: University of Waterloo Campus Center, Waterloo, N2L3G0

Transit Number: 06552 Bank Account: 3343863

International Bank Swift Code: CIBCCATT

Again The address of the bank account holder is also as follows,

970 Melbourne Ave North Vancouver BC, V7R 1N9 Canada

Once you make the payment, we will keep you informed shortly. Sincerely

Farhang

[Quoted text hidden] [Quoted text hidden]





Your paper in USCM #2072

Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>
To: Babak Farhang <editor.uscm@gmail.com>

Fri, Sep 30, 2022 at 7:58 AM

Dear Babak Farhang

Thank you for the invoice that has been given to us. I have made a payment of USD 1015 to the account that was given (Attachment).

Please check.

Thank you for the opportunity for us to be published

Best Regards,

Zeplin Jiwa Husada Tarigan

[Quoted text hidden]

Publicaton Fee USCM 2072.pdf 248K





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Tanggal / Waktu : 30 Sep 2022, 07:55 Nomor Referensi : RB0930190722603

Rekening Sumber Dana : ****5800

Jenis Transaksi : Transfer Mata Uang Asing ke Bank Lain

Negara Penerima : CAN
Nama Bank Tujuan : CIBC
Rekening Tujuan : 9088636
Kode SWIFT : CIBCCATT
Nomor IBAN : 9088636

Nominal Transfer : USD 1,015.00

Biaya Koresponden : OUR

 Kurs
 : IDR 15,585.00

 Biaya Admin
 : IDR 464,050.00

 Nominal Setara
 : IDR 15,818,775.00

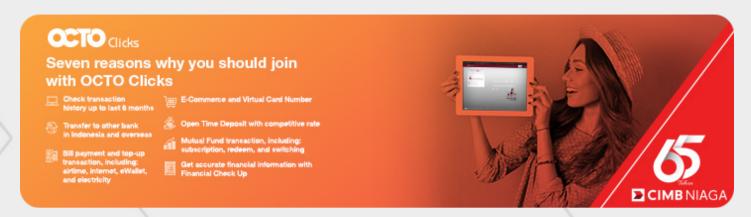
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Dengan melakukan transaksi ini, Saya menyatakan bahwa transaksi Saya tidak melebihi USD 100.000 bulan ini dan apabila melebihi Saya bersedia untuk memberikan dokumen yang dibutuhkan.





Your paper in USCM #2072

Babak Farhang <editor.uscm@gmail.com> To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id> Fri, Sep 30, 2022 at 8:50 AM

Thanks

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Your paper in USCM #2072

Babak Farhang <editor.uscm@gmail.com> To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id> Fri, Sep 30, 2022 at 4:34 PM

Dear Zeplin

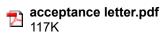
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Sincerely Farhang [Quoted text hidden]

2 attachments



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From: Growing Science 200 King street North N2J 4Z4, Waterloo, Ontario,

Canada, Tel: 519-900-1541 Date: September, 30, 2022

Dear Zeplin Jiwa Husada Tarigan

I would like to confirm that your paper entitled "The effect of key user capability on supply chain digital and flexibility in improving financial performance" with Sautma Ronni Basana, Sahnaz Ubud, Mariana Ing Malelak has been accepted for publication on Uncertain Supply Chain Management, An international journal.

Sincerely,

Seyed Jafar Sadjadi

Growing Science



Your paper in USCM #2072

Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>
To: Babak Farhang <editor.uscm@gmail.com>

Mon, Oct 3, 2022 at 4:42 PM

Dear Babak Farhang

We have checked our article in detail, and we have approved it. Thank you for the teamwork from USCM. I sent the copyright (Attachment).

Best regards

Zeplin Jiwa Husada Tarigan [Quoted text hidden]



CONTRIBUTING AUTHOR COPYRIGHT RELEASE FORM

As author of the article/contribution entitled: The effect of key user capability on supply chain digital and flexibility in improving financial performance

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Name (please print): Zeplin Jiwa Husada Tarigan	
Signature:	
Date: October 3, 2022	

Thank you for your cooperation.



Your paper in USCM #2072

Babak Farhang <editor.uscm@gmail.com> To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id> Mon, Oct 3, 2022 at 5:25 PM

Thanks

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