



Zeplin Jiwa Husada Tarigan &lt;zeplin@petra.ac.id&gt;

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**[USCM] Submission ID 1557**

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USCM &lt;uscm@growingscience.com&gt;

Wed, Dec 1, 2021 at 2:52 PM

Reply-To: uscm@growingscience.com

To: hotlan.siagian@petra.ac.id, sahnaz.ubud@binus.ac.id, sautma@petra.ac.id, zeplin@petra.ac.id, info@growingscience.com

Thank you for your submission to USCM. Below is a copy of the information submitted for your records.

Submission ID: 1557

Title: The effect of amended order on firm resilience through supply chain coordination

## Author 1:

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Contact Author: Author 4

Alternate Contact: Siwalankerto 121-131, Surabaya, East Java, Indonesia

## Topic(s):

- Uncertainty in SCM applications
- Customer Relationship Management

Keywords: Amended order, firm resilience, internal operational coordination, coordinated with the supplier, coordination with the customer

Abstract: Pandemic Covid 19 has resulted in manufacturing companies experiencing disruptions in fulfilling customer orders and changes in product forecasting results from calculation. Manufacturing companies essential in handling covid

experience increased demands, while other companies not related to covid experienced a decrease even cancellation of orders. Order changes determine the company's performance. This research is related to the effect of order changes on firm resilience through supply chain coordination. The distribution of questionnaires to manufacturing companies in Indonesia is done by sending a google form link in the social media group. Data obtained as many as 446 questionnaires and analyzed using the partial least square technique. The study results showed that amended orders positively impacted 0.728 to the internal operational coordination, the positive influence of 0.201 to coordinate with the supplier, and positive effect with a coefficient of 0.213 to coordination with the customer. Internal operational coordinated influenced coordinated with the customer of 0.593 and coordinated with the customer of 0.515. Supply chain coordinated impact on the company's supply chain resilience determined by internal operational coordinated by 0.371, coordinated with the supplier of 0.183 and coordinated with the customer of 0.199. The practical contribution of the research is to make managers able to build a coordinated Supply chain to overcome amended orders and increase supply chain deficiencies

Comments: Anakku



Zeplin Jiwa Husada Tarigan &lt;zeplin@petra.ac.id&gt;

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## Your paper in USCM #1557

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USCM &lt;uscm@growingscience.com&gt;

Thur, Dec 9, 2021 at 10:20 PM

To: Zeplin Jiwa Husada Tarigan &lt;zeplin@petra.ac.id&gt;

Dear Authors

Some of the input provided by our reviewers is related to the articles we have received. The results of the review that need to be improved are:

Reviewer # 1

- a. Abstracts must have research objectives, data collection, data analysis, conclusions, and theoretical and practical contributions. Please make improvements.
- b. To clearly detect research gaps, the phenomena of improvement needs to be described and can be highlighted.
- c. Please include the connections between topics that are missing from the article.
- d. The research must include theoretical and practical contributions, particularly near the conclusion of the debate.

Reviewer # 2

- a. Although the abstract is excellent and complete, researchers should add contributions for subsequent researchers.
- b. The literature review is excellent, but in order for the hypotheses to be supported by the literature, it is important to emphasize the connections between concepts.
- c. The discussion needs to be discussed one by one according to the number of hypotheses so that it can be understood in line between the models, the output data analysis, and the discussion
- d. References adapted to the journal format.

Please make improvements according to the requests of each of our reviewers, and please make repairs carefully according to the recommendations of each reviewer.

Sincerely  
Farhang



**Zeplin Jiwa Husada Tarigan** <zeplin@petra.ac.id>

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## Your paper in USCM #1557

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**Zeplin Jiwa Husada Tarigan** <zeplin@petra.ac.id>  
To: Babak Farhang <editor.uscm@gmail.com>

Sat, Dec 18, 2021 at 3:23 PM

We have fixed it according to the reviewer's suggestion, Please give opportunity for us  
[Quoted text hidden]



Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

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## Your paper in USCM #1557

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**Babak Farhang** <editor.uscm@gmail.com>  
To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Mon, Feb 21, 2022 at 1:39 PM

Dear Author

I have received the comments from one of the reviewers and it appears that the paper could be considered for publication should it go under careful editing. We have a group of people who could do this and in case they do the editing your paper will be accepted. The cost of our service is \$700USD. However, it is not obligatory and you may use your own service. If you wish to use our service please let me know, otherwise, feel free to upload a high quality paper using the UPLOAD option.

In case you wish to use our service, please let me know so that I could send you details of the payment.

Sincerely  
Farhang



UNIVERSITAS  
KRISTEN  
PETRA

**Zeplin Jiwa Husada Tarigan** <zeplin@petra.ac.id>

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## Your paper in USCM #1557

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**Zeplin Jiwa Husada Tarigan** <zeplin@petra.ac.id>  
To: Babak Farhang <editor.uscm@gmail.com>

Mon, Feb 21, 2022 at 3:23 PM

Yes, please proceed.

[Quoted text hidden]



**Zeplin Jiwa Husada Tarigan** <zeplin@petra.ac.id>

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## Your paper in USCM #1557

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**Zeplin Jiwa Husada Tarigan** <zeplin@petra.ac.id>  
To: Babak Farhang <editor.uscm@gmail.com>

Mon, Feb 21, 2022 at 3:36 PM

Dear Farhang

Thanks for accepting our article, please guide the payment we will do.

Best Regards

Zeplin Jiwa Husada Tarigan

48 / 5,000

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Zeplin Jiwa Husada Tarigan &lt;zeplin@petra.ac.id&gt;

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## Your paper in USCM #1557

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**Babak Farhang** <editor.uscm@gmail.com>  
To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Mon, Feb 21, 2022 at 3:55 PM

Dear Zeplin

Thank you for your reply. You may use the following two options to make the payment.

1. PayPal: In this case you could make \$700USD+4%=\$729USD to our account: [growingscience@gmail.com](mailto:growingscience@gmail.com)
2. Bank account: Please make \$700+15%=\$715USD to the following bank account

Account Holder First Name: Seyed Jafar  
Account Holder Last Name: Sadjadi  
Bank Name: CIBC  
Bank Address: [27 King St N, Waterloo, ON N2J 3Z6, Canada](#)  
Transit Number: 00452  
Bank Account: 9088636  
International Bank Swift Code: CIBCCATT  
Tel.: Phone: +1 519-886-2960

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Account Holder Last Name: Sadjadi  
Bank Name: CIBC  
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Transit Number: 00452  
Bank Account: 9088636  
International Bank Swift Code: CIBCCATT

Again The address of the bank account holder is also as follows,

[970 Melbourne Ave](#)  
[North Vancouver BC,](#)  
[V7R 1N9 Canada](#)

Once you make the payment, we will keep you informed shortly.

Sincerely  
Farhang

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[Quoted text hidden]







**Zeplin Jiwa Husada Tarigan** <zeplin@petra.ac.id>

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## Your paper in USCM #1557

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**Zeplin Jiwa Husada Tarigan** <zeplin@petra.ac.id>  
To: Babak Farhang <editor.uscm@gmail.com>

Tue, Feb 22, 2022 at 9:46 AM

Dear Babak Farhang

I hope you are always healthy and happy  
I have made payment for the article USCM # 1557 (Attachment), I hope it is well received.

Thank you for the opportunity for publication that has been given

Best Regards

Zeplin Jiwa Husada Tarigan  
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Negara Penerima	: CAN
Nama Bank Tujuan	: CIBC
Rekening Tujuan	: 9088636
Kode SWIFT	: CIBCCATT
Nomor IBAN	: 9088636
Nominal Transfer	: USD 715.00
Biaya Koresponden	: OUR
Kurs	: IDR 14,383.00
Biaya Admin	: IDR 436,000.00
Nominal Setara	: IDR 10,283,845.00
Total Transfer	: IDR 10,719,845.00
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**Zeplin Jiwa Husada Tarigan** <zeplin@petra.ac.id>

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## Your paper in USCM #1557

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**Babak Farhang** <editor.uscm@gmail.com>  
To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Tue, Feb 22, 2022 at 10:19 AM

Thanks

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[Quoted text hidden]





Zeplin Jiwa Husada Tarigan &lt;zeplin@petra.ac.id&gt;

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## Your paper in USCM #1557

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**Babak Farhang** <editor.uscm@gmail.com>  
To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Tue, Feb 22, 2022 at 4:43 PM

Dear Zeplin


Kindly, please visit our website at <https://www.growingscience.com/uscm/online.html> download your paper, read it very carefully and let me know if there is any problem. Attached, please find the acceptance letter. Also, please sign the attached copyright form and email it back to me.

Sincerely yours  
Farhang

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### 2 attachments

 **acceptance letter.pdf**  
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From: Growing Science  
200 King street North  
N2J 4Z4, Waterloo, Ontario,  
Canada, Tel: 519-900-1541  
Date: February, 22, 2022

Dear Zeplin Jiwa Husada Tarigan

I would like to confirm that your paper entitled “**The effect of amended order on firm resilience through supply chain coordination**” **with** *Hotlan Siagian, Sahnaz Ubud and Sautma Ronni Basana* has been accepted for publication on *Uncertain Supply Chain Management*, An international journal.

Sincerely,

Seyed Jafar Sadjadi

Growing Science



Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

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## Your paper in USCM #1557

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**Zeplin Jiwa Husada Tarigan** <zeplin@petra.ac.id>  
To: Babak Farhang <editor.uscm@gmail.com>

Wed, Feb 23, 2022 at 11:12 AM

Dear Babak Farhang

we ask that changes be made to

BINUS Business School, Bina Nusantara **Indonesia**, changed to Bina Nusantara **University**.

We also send copyright (Attachment)

Thank you

Best Regards

Zeplin Jiwa Husada Tarigan

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As author of the article/contribution entitled: The effect of amended order on firm resilience through supply chain coordination

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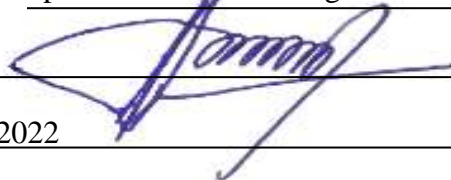
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Name (please print): Zeplin Jiwa Husada Tarigan

Signature: \_\_\_\_\_



Date: February 23, 2022



**Zeplin Jiwa Husada Tarigan** <zeplin@petra.ac.id>

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## Your paper in USCM #1557

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**Babak Farhang** <editor.uscm@gmail.com>  
To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Wed, Feb 23, 2022 at 12:26 PM

Dear Zeplin

The change has been made.

Sincerely  
Farhang

[Quoted text hidden]

[Quoted text hidden]

