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[IJDS] Submission ID 729

IJDS <growingscience@gmail.com>

Sun, Jun 20, 2021 at 9:41 PM

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Thank you for your submission to IJDS. Below is a copy of the information submitted for your records.

Submission ID: 729

Title: THE EFFECT E-WOM THROUGH INTENTION TO USE TECHNOLOGY AND SOCIAL MEDIA COMMUNITY ON THE USE OF MOBILE PAYMENTS AMID THE COVID-19 ERA

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Topic(s):

- Social media science

- Data mining tools and techniques

Keywords: ease of use, e-WOM, intention to use technology, the social media community

Abstract: The use of mobile payments has become a public interest amid the current spread of the coronavirus. The use of mobile payments prevents society from touching the payment media. This study examines the effect of ease of use on e-WOM through the intention to use and social media community on the mobile payment method. This research was

conducted by taking data through closed questionnaires designed with a five-point Likert scale. This study distributed two hundred fifty questionnaires were distributed, and 202 returned to be processed using the partial least square (PLS) technique. The results of data processing showed that the ease of use of technology applications had a positive effect on the intention to use and e-WOM. Ease of use of technology has a positive effect on the social media community because of the ease of operation and understanding of the steps for using technology to access and join as members of the social media community. Intention to use in the operation of technology and relatively low cost does not directly affect e-WOM but must go through a community on social media that provides an exciting atmosphere. The social media community has a significant effect on e-WOM. The social media community can share information on social media and share reviews between members so that it creates a sense of trust and mutual concern among members. This study provides an insight into the mobile payment provider to take into account the ease of use of their design. This research contributes to the ongoing research in the online payment application study in the pandemic era

Comments: anakku



Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Your paper in IJDNS #729

Growing Science <growingscience@gmail.com>
To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Fri, Jul 23, 2021 at 7:08 PM

Dear Zeplin

Here are the review comments on your paper.

Reviewer #1

This paper has good contribution but the paper should be carefully edited, for instance

This study distributed two hundred fifty **questionnaires were distributed**, and 202 returned to be processed using the partial least square (PLS) technique. The results of data processing showed that the ease of use of technology applications had a positive effect on the intention to use **and** e-WOM.

should become

This study distributed two hundred fifty **questionnaires**, and 202 returned to be processed using the partial least square (PLS) technique. The results of data processing showed that the ease of use of technology applications had a positive effect on the intention to use **an e-WOM**.

also in the abstract

E-payment system provides security because it does not involve the use of cash so that the security factor can be maintained.

should become

The E-payment system provides security because it does not involve the use of cash so that the security factor can be maintained.

Moreover,

The mobile payment is a payment process for transactions of goods, services, and other bills using mobile communication and devices (Aydin and Burnaz, 2016).

should become

Mobile payment is a payment process for transactions of goods, services, and other bills using mobile communication and devices (Aydin and Burnaz, 2016).

In addition

The purpose of this opinion **is that the** ease of using a media or technology if someone is not required to have specific criteria that make it difficult to use the media or technology.

should become

The purpose of this opinion **is the** ease of using a media or technology if someone is not required to have specific criteria that make it difficult to use the media or technology.

also

When being a member of the social media community shows that members have similarities to one another, and this also shows differences from other communities.

should become

Being a member of the social media community shows that members have similarities to one another, and this also shows differences from other communities.

[Quoted text hidden]

[Quoted text hidden]





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Your paper in IJDNS #729

Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>
To: Growing Science <growingscience@gmail.com>

Mon, Sep 20, 2021 at 1:12 PM

we have improved according to the reviewer's suggestion, Please help us to publish in your journal

Thank You Very much

Zeplin Jiwa Husada Tarigan
[Quoted text hidden]



Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Your paper in IJDNS #729

Growing Science <growingscience@gmail.com>
To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Thu, Nov 18, 2021 at 3:17 PM

Dear Author

I have received the comments from one of the reviewers and it appears that the paper could be considered for publication should it go under careful editing. We have a group of people who could do this and in case they do the editing your paper will be accepted. The cost of our service is \$700USD. However, it is not obligatory and you may use your own service. If you wish to use our service please let me know, otherwise, feel free to upload a high quality paper using the UPLOAD option.

In case you wish to use our service, please let me know so that I could send you details of the payment.

Sincerely
Sadjadi



Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Your paper in IJDNS #729

Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>
To: Growing Science <growingscience@gmail.com>

Thu, Nov 18, 2021 at 3:17 PM

Yes, I am interested.

Thank You Very much

Zeplin Jiwa Husada Tarigan
[Quoted text hidden]



Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Your paper in IJDNS #729

Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>
To: Growing Science <growingscience@gmail.com>

Thu, Nov 18, 2021 at 4:56 PM

Dear : Sadjadi

Thank you for the opportunity to publish, and I will try to make payments tomorrow.

Best Regards

Zeplin Jiwa Husada tarigan
[Quoted text hidden]



Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Your paper in IJDNS #729

Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>
To: Growing Science <growingscience@gmail.com>

Fri, Nov 19, 2021 at 8:46 PM

Dear Sadjadi

I hope you are always healthy and happy

I have made payment for the article IJDNS # 729 (Attachment), I hope it is well received.

Thank you for the opportunity for publication that has been given

Best Regards

Zeplin Jiwa Husada Tarigan
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Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Your paper in IJDNS #729

Growing Science <growingscience@gmail.com>
To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Fri, Nov 19, 2021 at 8:49 PM

Thanks we will keep you updated

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Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Your paper in IJDNS #729

Growing Science <growingscience@gmail.com>
To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Sat, Nov 20, 2021 at 12:07 AM

Dear Zeplin


Kindly, please visit our website at <http://growingscience.com/ijds/online.html> download your paper, read it very carefully and let me know if there is any problem. Attached, please find the acceptance letter. Also, please sign the attached copyright form and email it back to me.

Sincerely
Sadjadi

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2 attachments

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Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Your paper in IJDNS #729

Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>
To: Growing Science <growingscience@gmail.com>

Sun, Nov 21, 2021 at 6:34 AM

Dear Sadjadi

After we checked properly, the article was correct and clear.

Thank you for the opportunity in the publication given, and we also send the copyright (Attachment).

Best Regards

Zeplin Jiwa Husada Tarigan

[Quoted text hidden]

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As author of the article/contribution entitled The effect of e-WOM through intention to use technology and social media community for mobile payments during the COVID-19

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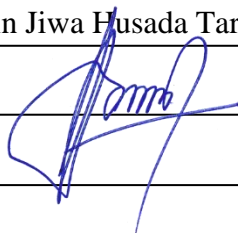
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Name (please print): Zeplin Jiwa Husada Tarigan

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Date: November 20, 2021





Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Your paper in IJDNS #729

Growing Science <growingscience@gmail.com>
To: Zeplin Jiwa Husada Tarigan <zeplin@petra.ac.id>

Sun, Nov 21, 2021 at 10:29 AM

Thanks

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